

Reporting on Snapchat

Snapchat has not yet developed a system for reporting self-harm or suicide on their app. You must go to the Snapchat Support website and complete the form.

1. Note the time, sender, and content of the Snap or Story- you can also take a screenshot but know that the sender will be notified of that
2. Go to the [Snapchat Support](#) website
3. Select "Report a safety concern"
4. Choose the option most appropriate to your situation
5. Click on "It was a threat"
6. Select the option for "A suicide threat"

I Need Help

What can we help you with?

- | | |
|--|--|
| <input type="radio"/> My Snapchat isn't working | <input type="radio"/> I have a log in issue |
| <input checked="" type="radio"/> Report a safety concern | <input type="radio"/> I have a Geofilter question |
| <input type="radio"/> I have feedback | <input type="radio"/> I have a Group Chat question |
| <input type="radio"/> I have a Spectacles question | |

What are you concerned about?

- | | |
|---|---|
| <input checked="" type="radio"/> A Snap or Chat I've received | <input type="radio"/> A Story I viewed |
| <input type="radio"/> A Snapchat account | <input type="radio"/> I think my account was hacked |

What is your concern with this content?

- | | |
|--|---|
| <input type="radio"/> It contained nudity | <input type="radio"/> It bullied me |
| <input checked="" type="radio"/> It was a threat | <input type="radio"/> It contained illegal activity |
| <input type="radio"/> I didn't want to see it | |

What kind of threat was it?

- | | |
|---|--|
| <input type="radio"/> A violent threat | <input type="radio"/> It's hate speech |
| <input checked="" type="radio"/> A suicide threat | <input type="radio"/> Other |

We would like to provide you with some important safety information.

If you or someone you know is in suicidal crisis or emotional distress, please seek help as soon as possible. If you are in the United States, you can seek assistance by calling the [National Suicide Prevention Lifeline](#) at 1-800-273-TALK (8255). You can also text KIND to 741741 to chat with a live, trained crisis counselor at Crisis Text Line. This service is free and available 24/7.

If you are not in the US, please visit [The International Association for Suicide Prevention](#) to find Crisis Centres throughout the world.

If you feel someone is in immediate danger, contact your local Law Enforcement for assistance.

Check out our [Community Guidelines](#) and [Safety Center](#) for additional information and safety tips.